# How to Manage Through a Catastrophic Event

### **Moderator:** Larry Doose, Sylva Corporation

#### **Panelists:**

Kimberly Rygielski, Scotts Miracle-Go Steve Liffers, Denali Jim Weber, Ohio Mulch



Representing the Industry Since 1972



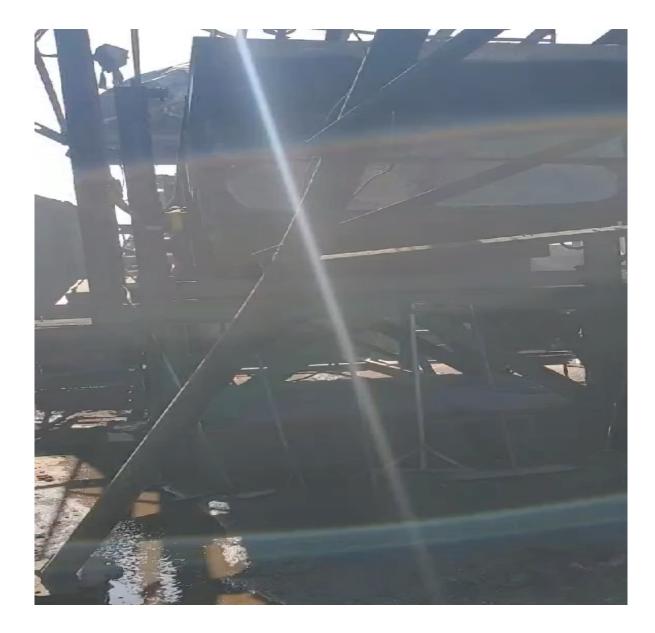
## Denali's Swanson Longview Plant Fire



Fire Example Video



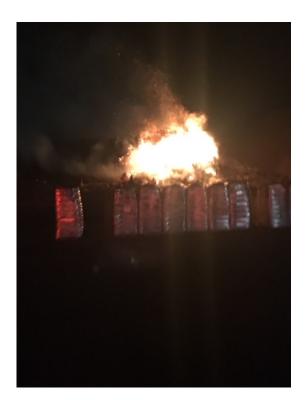
Fire Example Video

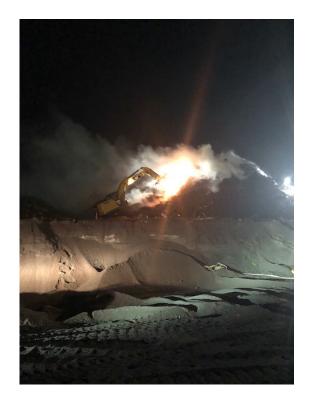


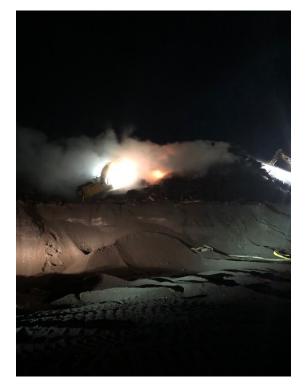






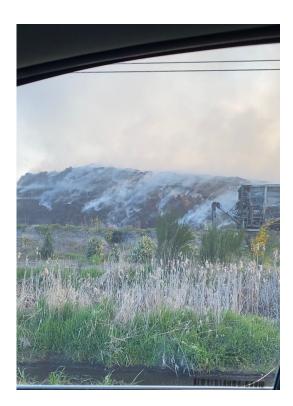


















Fire Example Video – Ohio Mulch

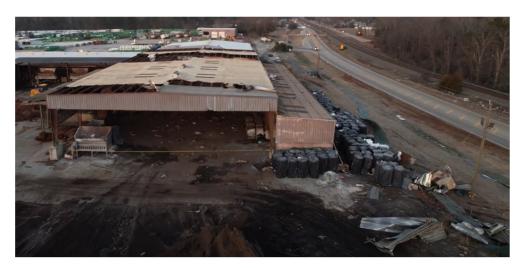


### Fire Example Video – Ohio Mulch



### SMG: Jackson, GA Tornado Event 1/12/23













Keys to Successful Response

- Emergency response preparedness
- Act fast at all levels or organization
- Collaborate and pull stakeholders together
- Document, document, document
- Communicate, communicate, communicate
- Develop business interruption plan
- Debrief to adapt and improve

#### Adapt and Improve: Storm Shelter Options









Recommendations Related to Insurance

- Good broker and good claims support advocate- consistently engage adjusters through the process
- Ensure value is up to date on an annual basis including appraisals as needed
- Do your best w/ loss prevention do the little things to have a positive impact for being prepared
- Engage Insurance forensic accounting group